

BML ANNOUNCES NEW DIRECTOR OF OPERATIONS

Bank of Maldives is pleased to announce the appointment of Ms. Laura Jamieson as its Director of Operations.

Laura brings over 30 years of experience in retail financial services and is an industry specialist in customer experience, operations and business transformation.

During her career, Laura has held senior management positions in financial services including the Head of Customer Experience Improvement and Head of Operational Excellence for Barclays Bank's retail and business division in UK. She was also the Director of Business Operations at Ivobank Ltd, and Head of Operations and Continuous Improvement at Santander, UK. Laura was most recently a Transformation Programme Director for Anglian Water where she led a large scale operational and IT transformation programme.

Commenting on the appointment, BML CEO and Managing Director Tim Sawyer stated, "Laura's expertise will help us transform and strengthen our operational processes to ensure we meet and improve on the service standards that are expected by our customers. I wish Laura every success as she joins the team."

Bank of Maldives is the largest bank and one of the largest employers in the Maldives. The Bank takes great pride in implementing forward-looking human resources policies to ensure the highest professional standards of employee recruitment, development and reward. The Bank holds regular events to honor its top performing staff and to recognize their loyal service.

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