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PRESS RELEASE

Be Alert - BML advises people to be cautious when asked to provide personal information amidst increased scams

Scams are a worldwide problem and they are becoming more and more sophisticated. In most cases, people are contacted by someone impersonating an institution with the request to provide their personal details which can often include bank account and/or credit card information. The perpetrator of the scam may use mediums such as phone calls, emails or SMS to try to obtain information. Fake website and links to fake websites may also be used.

Unfortunately, Maldives is not immune from such scams and we have noticed that recently the level of scams has been increasing in our country. While to date it seems that very few people have been fooled by these scams, given their increasing volume and sophistication, we want to emphasize very strongly the importance of being vigilant and alert at all times.

The most important message we would like to convey is to never give your bank details (account, card or PIN numbers) to a third party unless you are 100% sure they are genuine. Bank of Maldives will never ask you for such information in an email, SMS or phone call – so if someone contacts you saying they are from the Bank, please remember this. We have had some reports of people impersonating the Bank or another institution.

Please exercise extreme caution and do not give out your personal information. If you are suspicious or unsure, please contact our Customer Service team who are available 24 hours, 7 days a week at 3330200, or email customerservice@bml.com.mv. We would kindly ask you to advise us if you are contacted by a third party where you felt this contact was suspicious.

For more information please contact:

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