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PRESS RELEASE

Bank of Maldives, Dhiraagu, Ooredoo and Maldives Police Service urge people to never share their bank details with anyone

In a joint press conference held today, officials from BML, Dhiraagu, Ooredoo and Police advised the general public to be on high alert to the increasing number of scams in the country.

There have recently been cases where people are contacted by someone impersonating the bank, a company or another institution with a request to provide bank card details, security codes and/or PIN numbers. These requests are often made through a phone call, but may come as an SMS, email or as a link to a fake website.

BML emphasized that it will never ask for bank or card details in an email, SMS or phone call – and stressed that if someone contacts a member of the public saying they are from the Bank, the person should immediately call the Bank on its 24/7 number 3330200.

People are strongly advised to:

- Never give your Debit Card or Credit Card number
- Never give anyone the security code printed on your card
- Call 3330200 if you receive a call from someone claiming to be BML
- If you suspect your card details may have been compromised, notify BML immediately at 3330200 and they will block your card and arrange for a replacement card.

Note to Editors: Maldives Police Service advises to report such calls to 3322111 and 3322112.

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