



BANK OF MALDIVES



Bank of Maldives (BML) is the leading financial institution in Maldives. We are a full-service bank offering the complete spectrum of personal, business and corporate financial services.

We are privileged to touch the lives of almost every citizen and business in Maldives through our extensive network of branches, agents, relationship managers and online banking facilities. This privilege brings with it great responsibility which we take extremely seriously.

We understand that we play a pivotal role as an engine of growth and a partner for success for thousands of individuals, families and businesses. Our aim is to actively participate in community development and to create long-term value for our shareholders.

Our business is built on a clear and compelling strategy focused on 3 strategic pillars of Customer Service, Support for Business and Financial Inclusion. Our strategic foundations are People Excellence and Robust Risk Management.

We are firmly focused on being a professionally managed, customer-oriented organization which follows international best practices.

293,000 CUSTOMERS

35 BRANCHES IN ALL 20 ATOLLS

128 ATMs IN ALL 20 ATOLLS

200+ CASH AGENTS ON 165 ISLANDS

7,153 POS MERCHANTS

67 SELF SERVICE BANKING CENTRES

2,000 DHONI BANKING TRIPS

MVR 14.7 BILLION LOANS TO INDIVIDUALS & BUSINESSES

MVR 23.9 BILLION CUSTOMER DEPOSITS

MVR 2 BILLION GOVERNMENT LOAN SCHEMES

950 JOBS WITH 1/3 IN ATOLLS

97% OF STAFF ARE MALDIVIANS



Our Business Strengths

Solid Financial Platform

- Deposit base MVR 24 billion
- Assets MVR 33 billion
- Strong capital position well above regulatory requirement

Strong Customer Base

- 293,000 customers
- Leading market share in Retail, Corporate and SME segments
- Market leader in Self Service Banking with largest number of online and ATM users

Leadership in Innovation

- First to launch POS services in Maldives
- First to launch Internet and Mobile Banking
- First to launch cash and cheque deposit machines




Leadership in Service Delivery

- Largest network of Branches, Agents, ATMs and POS terminals in Maldives
- Exclusive acquirer and issuer of American Express cards in Maldives
- Principal member in the Maldives for Visa and MasterCard

Experienced and Dedicated Team

- Largest employer in the banking sector
- 97% of our employees are locals with almost one third employed in the atolls
- Strong executive leadership team with experience across many countries and banking markets

OUR NETWORK

-  BRANCH
-  ATM
-  CASH AGENT
-  SELF SERVICE BANKING CENTRE

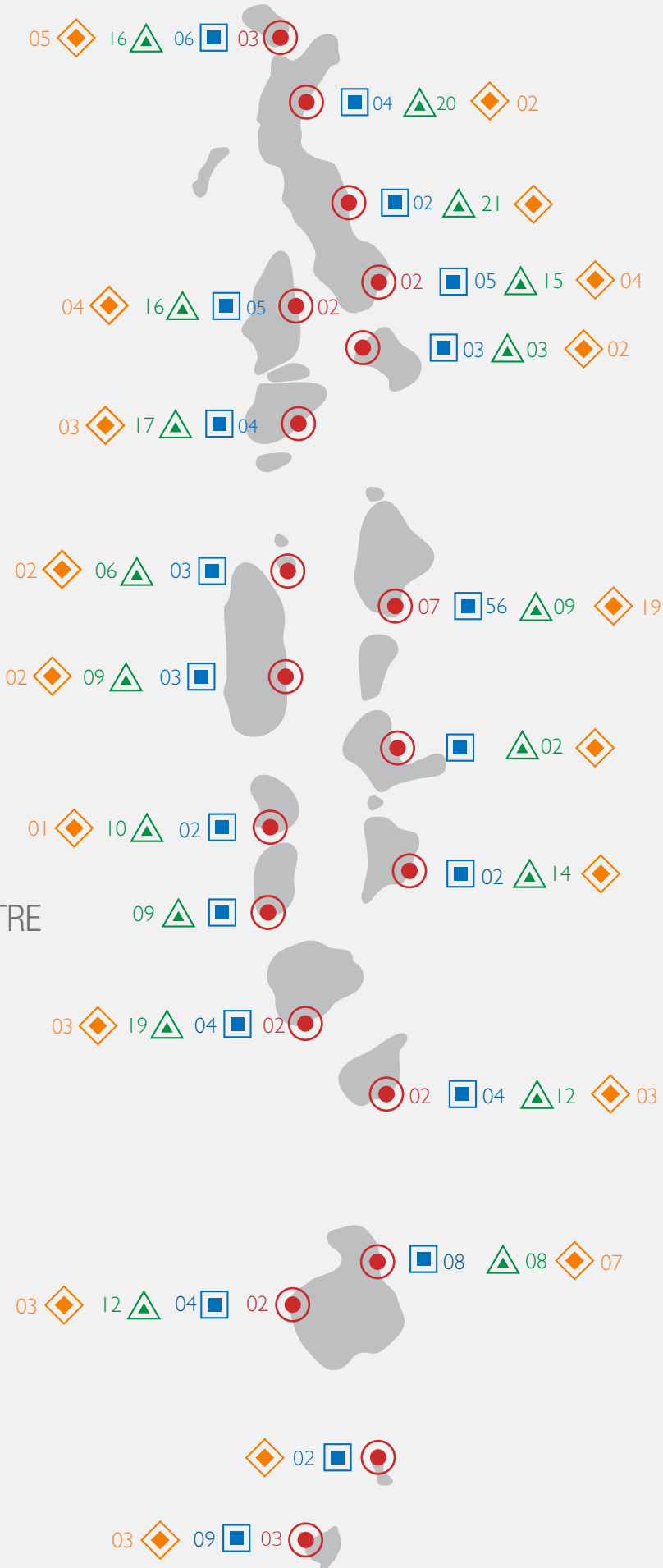


TABLE OF CONTENTS

06	SUMMARY	13	SHAREHOLDING STRUCTURE
06	BUSINESS DEVELOPMENTS	13	MATERIAL TRANSACTIONS
07	KEY FINANCIAL INFORMATION	13	CORPORATE SOCIAL RESPONSIBILITY
11	INVESTOR INFORMATION	14	CORPORATE GOVERNANCE COMPLIANCE
11	GOVERNANCE	14	REPORTING COMPLIANCE

1. SUMMARY

Financial results for the first quarter of 2021 is encouraging with good recovery in all the core business lines compared to the previous year. Profit After Tax amounted to MVR 357m up 23% on the same period last year. This was driven by solid business volumes across all key sectors and improvement on loan book quality. The Bank's card business has also seen a strong rebound. Despite this the Bank continues to be cautious in the outlook for rest of the year. Capital and liquidity ratios remains well above regulatory requirements.

2. BUSINESS DEVELOPMENTS

- In February, as part of our strategy to expand banking services to support local communities, we opened a new self-service banking ATM centre in K. Guraidhoo. In addition to cash withdrawal facilities, the centre will provide deposit and transfer services to individuals and businesses on a 24-hour basis. The existing ATM Centre in M. Muli was also upgraded during the quarter to provide Self-Service Banking facilities.
- In March, we published the first Sustainability Report for the bank, giving insight into our key CSR activities of 2020 and highlighting our work in supporting the community.
- BML Offers, a discount portal to offer up to 25% discount for purchases made using BML cards was introduced during the quarter. In addition, a Shop & Win promotion was launched in January for all debit and credit cardholders to win cash prizes for purchases on cards.
- The popular Aharenge Bank Community Fund was opened in February to accept applications for sustainable community projects for the first phase of the year. This is the third year running for the project, which has now seen over 30 projects delivered. As a responsible business, we continued to deliver on our strategy to support vulnerable communities, and in the quarter, delivered special learning tools and equipment to 10 schools.
- In March, Ms Aishath Samah was appointed to the position of Director of Legal and Corporate Affairs. Additional changes to the Bank's organization structure were also announced. To drive the Bank's digitalization strategy, the cards and digital banking business was moved to the newly restructured Retail, Business and SME Banking Division. Further, Ms Mariyam Hameed was appointed as the Bank's Chief Compliance Officer, a role that will strengthen the Bank's commitment to meet international best practices in risk management.

3. KEY FINANCIAL INFORMATION

Income Statement (Unaudited) - Quarter ended 31 March 2021

(All amounts in MVR'000 unless otherwise stated)

	Q1 2021	Q4 2020	Q3 2020	Q1 2020
Gross Income	819,278	791,068	646,169	685,483
Interest Income and Similar Income	494,321	543,460	465,124	439,541
Interest Expense and Similar Charges	(45,457)	(57,032)	(42,728)	(40,814)
Net Interest Income	448,864	486,428	422,396	398,727
Fee and Commission Income	277,641	225,447	150,019	216,094
Fee and Commission Expense	(118,938)	(102,457)	(31,907)	(80,560)
Net Fee and Commission Income	158,703	122,990	118,112	135,534
Other Operating Income	47,316	22,161	31,026	29,848
Total Operating Income	654,884	631,580	571,534	564,109
Operating Expenses	(117,286)	(195,195)	(117,431)	(136,558)
Personnel Expenses	(59,191)	(91,766)	(58,712)	(71,987)
Marketing and CSR Expenses	(2,242)	(6,428)	(3,031)	(4,236)
Other Operational and Administration Expenses	(55,853)	(97,001)	(55,688)	(60,335)
Operating Profit (Profit before Provisions)	537,598	436,385	454,103	427,550
Provision for Bad and Doubtful Debts	(48,025)	(885,133)	(99,431)	(28,695)
Profit Before Tax	489,573	(448,748)	354,672	398,855
Income Tax Expense	(132,185)	117,696	(95,999)	(107,691)
Net Profit for Quarter	357,388	(331,052)	258,673	291,164
Basic Earnings Per Share (annualised)	266	60	192	216
Net Assets Per Share	1,371	1,304	1,387	1,319
Cash Flow Per Share	224	118	(112)	0.36

Statement of Financial Position (Unaudited) - As at 31 March 2021

(All amounts in MVR'000 unless otherwise stated)

	31 Mar 2021	31 Dec 2020 (Audited)	30 Sep 2020
Cash, Short Term Funds & Balances with MMA	10,310,391	8,943,721	6,972,538
Loans and Advances	14,671,815	14,459,899	14,832,811
Financial Investments - FVOCI	195,166	245,166	209,688
Financial Investments - Amortized Cost	6,769,941	6,433,845	6,632,102
Property, Plant and Equipment	613,945	606,805	578,416
Right-of-use Assets	156,166	156,166	176,321
Other Assets	589,887	579,811	424,495
Total Assets	33,307,310	31,425,413	29,826,371
Deposits	23,920,691	21,929,169	20,475,075
Borrowings	745,832	906,706	925,064
Lease Liabilities	144,058	144,059	155,143
Other Liabilities	1,119,826	1,425,964	808,277
Total Liabilities	25,930,407	24,405,898	22,363,559
Share Capital	269,096	269,096	269,096
Share Premium	93,000	93,000	93,000
Retained Earnings	685,975	328,587	1,698,766
Other Reserves	6,328,832	6,328,832	5,401,950
Total Shareholders' Equity	7,376,903	7,019,515	7,462,812
Total Equity and Liabilities	33,307,310	31,425,413	29,826,371



Nandana Senevirathne
Chief Financial Officer



Timothy Sawyer
CEO & Managing Director



Najeem Ibrahim Zakariyya
Chairperson, Audit & Risk
Management Committee

Statement of Changes in Equity (Unaudited) - Quarter ended 31 March 2021

(All amounts in MVR'000 unless otherwise stated)

	Share Capital	Retained Earnings	Other Reserves	Total
Balances as at 1 July 2020	362,096	1,440,093	5,401,950	7,204,139
(+) Net profit for the quarter	-	258,673	-	258,673
Balances as at 30 Sep 2020	362,096	1,698,766	5,401,950	7,462,812
(+) Net profit for the quarter	-	(331,052)	-	(331,052)
Transfer to general reserve / other movements	-	(902,717)	902,717	-
Movement in other reserves	-	3,520	24,165	27,685
(-) Dividend to equity holders (First and Final: 2019)	-	(139,930)	-	(139,930)
Balances as at 31 December 2020	362,096	328,587	6,328,832	7,019,515
(+) Net profit for the quarter	-	357,388	-	357,388
Balances as at 31 March 2021	362,096	685,975	6,328,832	7,376,903

Statement of Cash Flows (Unaudited) - Quarter ended 31 March 2021

(All amounts in MVR'000 unless otherwise stated)

	Q1 2021	Q4 2020	Q3 2020	Q1 2020
Cash Flows from Operating Activities	287,984	95,868	(43,594)	481,965
Changes in Operating Assets and Liabilities	1,613,869	541,793	(288,622)	234,123
Cash Flows from Investing Activities	(387,320)	22,481	(449,905)	(687,076)
Cash Flows from Financing Activities	(308,022)	(25,577)	178,708	(27,085)
Net increase/ (decrease) in Cash and Cash Equivalents	1,206,511	634,565	(603,413)	1,927
Cash and Cash Equivalents at beginning of Quarter	1,781,676	1,147,111	1,750,524	1,754,377
Cash and Cash Equivalents at end of Quarter	2,988,187	1,781,676	1,147,111	1,756,304

4. INVESTOR INFORMATION

Highest Traded Price	MVR 220
Lowest Traded Price	MVR 220
Last Traded Price	MVR 220
Last Traded Date	22 February 2021
Number of Trades	14
Number of Shares Traded	460
Value of Shares Traded	MVR 1,101,200
Weighted Average Traded Price	MVR 220
Market Capitalization	MVR 1,184,022,400
Price Earnings Ratio	0.93
Dividend Yield	12.1%

5. GOVERNANCE

5.1 Frequency of Board Meetings

The number of meetings held by the Board of Directors and its sub-committees during the first quarter of 2021 were as follows:

	No. of Meetings
Board of Directors	04 (Four)
Board Credit Committee	02 (Two)
Audit & Risk Management Committee	08 (Eight)
Appointment & Remuneration Committee	06 (Six)
Nomination Committee	02 (Two)
Corporate Governance Committee	06 (Six)

5.2 Key Activities carried out by the Board & Board Committees

- Reviewed and approved the Bank's financial statements for Quarter 4 2020.
- Reviewed the Risk Management Report for Quarter 4 2020.
- Reviewed the report on the activities of the Internal Audit function during Quarter 4 2020.
- Reviewed the Non-Performing Assets and Loan Portfolio Report for Quarter 4 2020.
- Reviewed AR, NC, CG and ARM Committee Report for Quarter 4 2020.
- Met with Bank's External Auditors, PricewaterhouseCoopers and discussed their feedback on Bank's critical accounting estimates & judgements, draft Auditors report and opinion.

- Reviewed and approved Government Exposure limit for 2021.
- Reviewed and approved corporate (staff) health insurance scheme 2021.
- Appointed Uza. Aishath Samah as the Director of Legal and Corporate Affairs and Ms. Mariyam Hameed as Chief Compliance Officer.
- Reviewed Corporate Social Responsibility Report for second half of 2020.
- Reviewed Procurement Committee Report for second half of 2020.
- Reviewed and discussed results of Customer Satisfaction Survey for new customers.
- Reappointed Uza. Aishath Khaleela Abdul Sattar as a member of the Bank's Shari'ah Advisory Committee.
- Reviewed and approved changes to the Bank's Organization Structure.
- Reviewed and discussed the nomination of Government Directors.
- Reviewed Directors' Report and Board Sub-Committee reports for the year 2020.

5.3 Changes in the Board of Directors

As per the Articles of Association of the Bank, the Board shall consist of 11 members, which includes 08 Nominee Directors and 03 Elected Directors. The quarter began and ended with the following 10 Directors with 01 Nominee Director position vacant.

	Name of Director	Category	Designation	Respective Committee
01	Ms. Sana Mansoor Nominee Director	Non-Executive & Independent	Chairperson	BCC
02	Mr. Timothy Sawyer Nominee Director	Executive & Non-Independent	CEO & MD	BCC
03	Ms. Aishath Noordeen Nominee Director	Executive & Non-Independent	Director	BCC
04	Ms. Juwairiya Saeed Nominee Director	Non-Executive & Non-Independent	Director	ARM, AR, NC & CG
05	Mr. Najeem Ibrahim Zakariyya Nominee Director	Non-Executive & Independent	Director Chairperson of ARM Committee	ARM, AR, NC & CG
06	Mr. Hussain Thoufeeq Ali Nominee Director	Non-Executive & Non-Independent	Director	AR, ARM, NC & CG
07	Mr. Abdulla Hassan Nominee Director	Non-Executive & Independent	Director Chairperson of NC Committee	AR, NC, & BCC
08	Mr. Ibrahim Mohamed Elected Director	Non-Executive & Independent	Director	ARM, BCC & CG
09	Mr. Mohamed Abdul Sattar Elected Director	Non-Executive & Independent	Director Chairperson of AR Committee	ARM, AR & BCC
10	Mr. Ahmed Mohamed Elected Director	Non-Executive & Independent	Director Chairperson of CG Committee	NC, BCC & CG

BCC = Board Credit Committee; AR = Appointment & Remuneration Committee; NC = Nomination Committee; ARM = Audit & Risk Management Committee
CG = Corporate Governance Committee

6. SHAREHOLDING STRUCTURE

During the reporting period, no major changes were noted in the shareholding of the Bank.

7. MATERIAL TRANSACTIONS

During the reporting period, no material transactions were conducted with a Director or Associate, or a Substantial Shareholder or Associate other than those conducted under ordinary course of business.

8. CORPORATE SOCIAL RESPONSIBILITY

We are committed to running Bank of Maldives as a sustainable and responsible business, working to make a difference for our customers, communities and colleagues, whilst achieving sustainability through our operations and maintaining robust risk management and governance.

Under the 'Aharenge Bank' program, we continue to invest in community initiatives supporting the areas of education, sports, environment and community development. We aim to create opportunities for people and empower communities. The Aharenge Bank Community Fund enables individuals and local organizations to contribute to their communities through sustainable projects. During the quarter, we announced Phase 1 of 2020. This is the third year running for the project, which has now seen over 30 projects delivered.

As a responsible business, we continue to deliver on our strategy to support vulnerable communities, and in the quarter, delivered special learning tools and equipment valued at MVR 150,000 to 10 schools.

We continued our financial literacy sessions during the quarter, with physical and digital sessions held across the Maldives. On Global Money Week 2021, we participated in the GMW 2021 webinar by MMA and held special sessions in schools. During the quarter we also launched a new Samaaluvay campaign to share information and updates regarding fraud awareness and prevention with our customers.

In March, we published the first Sustainability Report for the bank. The report aims to provide transparent and in-depth insights into our strategy of being a responsible and sustainable business and details our sustainability performance of 2020.

9. CORPORATE GOVERNANCE COMPLIANCE

The Bank is committed to achieving high standards of corporate conduct and in this regard, recognizes the importance of having in place a set of well-defined corporate governance practices and processes to enhance corporate performance and accountability. During the quarter, the Bank worked as always to achieve compliance with the provisions of its Corporate Governance Code which articulates best corporate governance practices. The Bank has also complied with the provisions of its internal policies and procedures which govern its day to day operations.

10. REPORTING COMPLIANCE

This report has been prepared taking into account the Capital Market Development Authority's Minimum Criteria for Periodic Reporting for Listed Companies.

