



MKT/AN/2023/05

19th March 2023

ANNOUNCEMENT

Working hours during Ramazan

Bank of Maldives has announced the official working hours during the month of Ramadan and the first seven days of Shawwal 1444.

The Bank's branches and service centres will be open from 9:30am to 12pm. Self-Service Banking Centres across the country will continue to provide deposit, withdrawal and transfer services 24 hours a day. Cash Agents on inhabited islands will also be available to provide basic banking services to customers during Ramazan. Customers can also reach the Bank through the Contact Centre.

The cut-off times during this period are as follows:

Service	Cut-off time
<ul style="list-style-type: none"> ▪ International Transfers (TT) ▪ BML cheque processing ▪ Payroll ▪ Local payments & transfers 	Requests received and cheques deposited by 11am will be processed on the same day.
Other bank cheque processing	Cheques deposited via ATMs before 9am will be processed on the same day.

Requests received after the cut-off times will be processed on the next working day.

We encourage our customers to bank from home using our Internet Banking and Mobile App for everyday banking.

We wish our customers a blessed Ramazan.

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