

11th July 2020

BANKING HOURS FROM 12TH JULY 2020

From 12th July 2020, our branches and service centres will be open from 8.30am to 2pm for services not available via online or self-service banking.

Services at Main Branch, Customer Service Centre, Male' Business Centre, BML Islamic Branch, Hulhumale' Branch and Villimale' Branch will be available via QueueBee. Customers can request for tokens through the QueueBee app and check waiting position online before visiting a branch. Online tokens will be available from 8am to 12pm on banking days via the app. The QueueBee app can be downloaded from Google Play and Apple App stores.

To ensure social distancing, customers will be welcomed inside the premises when there are two customers waiting ahead in the "waiting position" indicated on the App. For more information on online queue token: www.bankofmaldives.com.mv/online-queue-tokens

For services at our Account Opening Centre, Loan Centre, and customers who would like to visit Business Centres for loan and account opening services will be required to make prior appointments, available on the [Appointment Portal](#). Elderly customers or those requiring special assistance will be served at all our branches and service centres, and are not required to use online tokens or make prior appointments.