

10th July 2020

BML BRANCHES AND SERVICE CENTRES IN MALE' CITY TO PROVIDE SERVICES VIA ONLINE TOKENS

With this change, customers can request for tokens for the Bank's services which are not available via ATM or online channels through the QueueBee app and check waiting position online before visiting a branch. Online tokens will be available from 8am to 12pm on banking days via the app. The QueueBee app can be downloaded from Google Play and Apple App stores.

Services at Main Branch, Customer Service Centre, Male' Business Centre, BML Islamic Branch, Hulhumale' Branch and Villimale' Branch will be available via QueueBee. To ensure social distancing at the branches, customers will be welcomed inside the premises when there are two customers waiting ahead in the "waiting position" indicated on the App.

For services at our Account Opening Centre, Loan Centre, and customers who would like to visit business centres for loan and account opening services will be required to make prior appointments, available on the [Appointment Portal](#) on the Bank's website. Elderly customers or those requiring special assistance will be served at all our branches and service centres, and are not required to use online tokens or make prior appointments.

For more information on online queue tokens visit [here](#)