

MALDIVES MOBILE BANKING®

Banking at your fingertips!

Banking has never been easier. Maldives Mobile Banking (MMB) brings you the convenience and flexibility enabling you to bank with just the press of a button without compromising your security. It's the world of banking truly at your fingertips!

Benefits of Maldives Mobile Banking

- It's a free service, You will only be charged by your Mobile Service Provider for the SMS sent by you.
- It's secure and convenient.
- You can access your account and card information anytime.
- You can receive card and account related alerts and general notification alerts.
- It's available 24 hours a day 7 days a week.
- You can get this service for multiple phone numbers from different service providers.
- It's easy to register.

To Register for Maldives Mobile Banking

Following options are available:

- 1 Maldives Mobile Banking Application Form.** Submit your completed Maldives Mobile Banking application form to any of our Branches or Bank of Maldives Card Centre. Maldives Mobile Banking application forms are available from our Branches, Bank of Maldives Card Centre and our website www.bankofmaldives.com.mv.
- 2 Maldives Internet Banking.** This option is available for those customers with an existing Maldives Internet Banking Account. It is recommended that you request for Maldives Internet banking as it will give you more options and flexibility to manage your Maldives Mobile Banking.
- 3 Automated Teller Machines (ATM).** This option is available for all Bank of Maldives cardholders.

For registration you will require a mobile phone number from any of the licensed Mobile Service Providers in the Maldives. Registration requests will be processed within 5 working days. Registration details will be sent via SMS to the mobile number provided in your request.

Things to know before you start!

To perform any of the Maldives Mobile Banking functions, a Command including a Keyword, Alias and Password is required.

Keywords

CP - Change Password	TR - Transfer Funds
BA - All Accounts Balance Inquiry	MS - Mini Statement (Last Transactions)
BI - Balance Inquiry (specific account)	HC - Hot Card (Block Card)

Keywords are not case sensitive.

Aliases

Alias is a short code assigned to each Account and Card of the user for easy identification. Bank of Maldives will assign default Aliases to all your Accounts and Cards upon registration. For ease of use, it is recommended to change the Aliases through Maldives Internet Banking. The maximum number of characters for an Alias is 10 characters (alpha or numeric).

Default Aliases are set as follows:

- **For Bank Accounts:** 3rd and 4th digit and last 3 digits of Account Number
Eg: Default Alias for Account Number **7701-000000-101** is **01101**
If it's a Joint Account a J is added to the end
Eg: Default Alias for Joint Account Number **7701-000000-101** is **01101J**
- **For Cards:** first 2 digits and last 3 digits of Card Number
Eg: Default Alias for Card Number **370000000001234** is **37234**

Commands

Please type the Command string with the required details and SMS to **455** .

Transaction Type	Command
Change Password	CP [Old Password] [New Password]
All Account Balance inquiry	BA [Password]
Balance Inquiry	BI [Alias] [Password]
Transfer Funds	TR [From Alias] [To Alias] [Amount in Debit Account Currency] [Password]
Block Card	HC [Alias] [Password]
Last Transactions	MS [Alias] [Password]

Example

Balance Inquiry

To check the Balance of the Account with Alias **myshop** with Password **mypwd1**



Send SMS to
455

MMB Response



Alerts

With Maldives Mobile Banking, you will be able to get notifications and alerts related to your transactions and balances, helping you keep track of your accounts.

Upon registration to Maldives Mobile Banking you will receive general notifications from the Bank, including salary deposit confirmation, card payment reminders, loan payment reminders, and product/service information.

Maldives Mobile Banking users may also set up their own Alerts, including card transactions and account balance related alerts, through Maldives Internet Banking. New Alerts will be made available periodically.

You may also designate other channels to receive these Alerts, such as additional mobile phone numbers and/or email.

Register for free and start using Maldives Mobile Banking today. For further information please call 333 0200 or visit any of our Branches or website www.bankofmaldives.com.mv

