

بِسْمِ اللّٰهِ الرَّحْمٰنِ الرَّحِیْمِ



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PRESS RELEASE

It has come to our attention that there are some SMS messages sent from oo455, asking to log onto a fraudulent website www.bankofmaldives.net, in order to register for Mobile Banking. This website provides a form for customers to enter their personal details, account numbers, card number, expiry date, and card security code. If these details are provided on the form, the website administrators can get access to and use this information for fraudulent purposes.

We remind all customers that the valid methods of registration for Maldives Mobile Banking are as below:

- Signed application form
- For registered Maldives Internet Banking users, through the customer's Internet Banking service.
- At ATMs, using card and PIN issued to the customer (available in the near future).

Maldives Internet Banking and Maldives Mobile Banking services are designed and provided with a very high level of security. However, in order to ensure the security of a specific account, card details and access codes (card number, expiry date, PIN and card security code, account number, Internet Banking User ID, Security Code and Password, etc) provided by the Bank must be kept confidential and not disclosed to anyone.

One of the more common methods currently used to obtain confidential account and card information is through fake SMS and email messages that appear to be from a service provider trusted by the customer, requesting to use access codes or disclose confidential information on a website contained in the SMS or as a link in the email. These fraudulent websites are usually designed to look similar to the actual site, including the correct logos.

Attention has been drawn to such account security issues in the 'Frequently Asked Questions' of Maldives Internet Banking and Maldives Mobile Banking, and also on the Security page available on the Bank's website. The following key points are noted again for the attention of all customers.

- Never use a link in an SMS or email, to access the Bank of Maldives website or to go to your Internet Banking login page. Always access the Bank of Maldives website or Maldives Internet Banking by typing www.bankofmaldives.com.mv into your browser.
- Never send your personal information, especially account numbers, card details or access codes via email.
- Bank of Maldives will never request you to disclose your account number, card number or access codes to the Bank. The Bank will also not send Access Codes through email even to the genuine account holder.

If your confidential information is obtained in any such manner, this information can then be used fraudulently, as such we remind all customers of the importance of ensuring the security and confidentiality of your account and card information and access codes.

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